LAVAMAT
LAVALOGIC 1820

Washing machine

User information

AEG

PERFEKT IN FORM UND FUNKTION

Electrolux

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Dear customer,

Please read this User Information carefully and keep it to refer to at a later date.
Pass this User Information on to any subsequent owner of the appliance.

The following symbols are used in the text:

Safety instructions
Warning: Notes that concern your personal safety.
Attention: Notes that show how to avoid damage to the appliance.

Useful tips and hints

Environmental information

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⚠ Safety

Prior to using for the first time

- Follow the **"Instructions for installation and connection"**.
- If the appliance is delivered in the winter months when there are minus temperatures: Store the washing machine at room temperature for 24 hours before using for the first time.

Correct use

- The washing machine is only designed for the washing of normal domestic laundry at home.
- Additions or modifications to the washing machine are not permitted.
- Use only detergents and additives that are suitable for use in domestic washing machines.
- The washing must not contain any inflammable solutions. Danger of explosion!
- Do not use the washing machine for dry cleaning.
- Dyes/colour removers may only be used in the washing machine, if the manufacturer of these products expressly permits this. We cannot be held responsible for any damage arising.

Child safety and Infirm Persons

- Keep packaging away from children. There is a risk of suffocation.
- This appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children often do not recognise the hazards associated with electrical appliances. Do not allow children to use the washing machine unsupervised.
- Make sure that children and pets don't climb into the drum of the washing machine. Could endanger life!

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General safety

- Repairs to the washing machine must only be carried out by qualified service engineers.
- Never use the washing machine if the mains cable is damaged; or if the control panel, work top or plinth area is damaged such that the inside of the appliance is freely accessible.
- Switch off the washing machine before cleaning, maintenance and servicing. In addition, pull the mains plug out of the socket or – in the case of a permanent connection – switch off the cut-out in the fuse box or remove the screw fuse completely.
- If operation is stopped, disconnect the appliance from the mains supply and shut off the water tap.
- Never unplug the appliance by pulling on the cable. Always pull the plug.
- Multi-way plugs, connectors and extension cables must not be used. **This could constitute a fire hazard through overheating.**
- Never wash the washing machine down with a water jet. Danger of electric shock!
- In washing programmes with high temperatures the glass in the door gets hot. Do not touch it.
- Before emergency emptying of the appliance, before cleaning the drain pump or opening the door in an emergency, let the water cool down.
- Small animals can nibble at the cables and water hoses. Danger of electric shock and danger of water damage! Keep small animals away from the washing machine.

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Switching on the appliance for the first time – setting the language

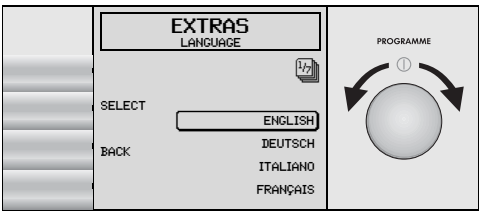
When switching on the appliance for the first time you should be sure to set the language in which you want the indicators in the display to appear.

1. Press the control knob.

The appliance is now switched on. The languages that can be chosen will appear in the display. In the factory the language is preset to English.

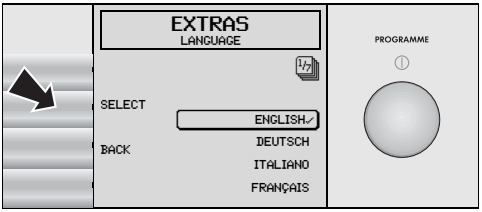
Important: If the display is not showing any languages, the appliance has been switched on before. If this happens, please see the section "Setting extra options: Language", if you want to change the language setting.

2. Use the control knob to highlight the desired language.

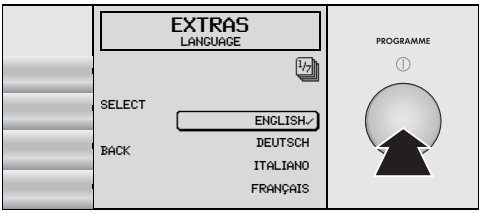


3. Press the SELECT key.

From now on all indicators in the display will appear in this language.



4. Press the control knob to switch off the appliance.



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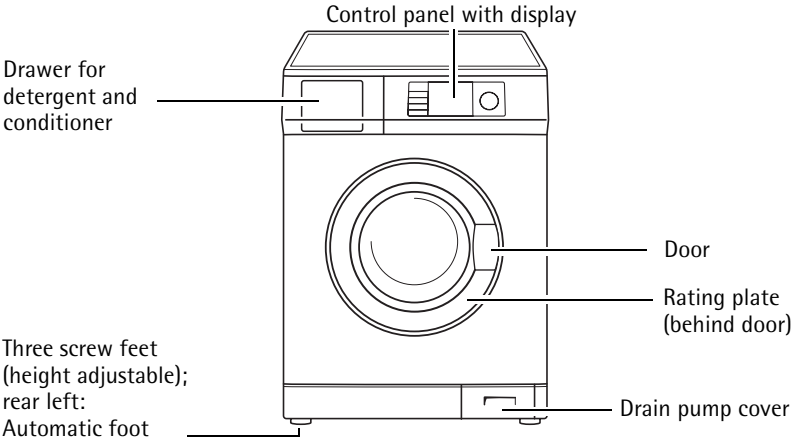
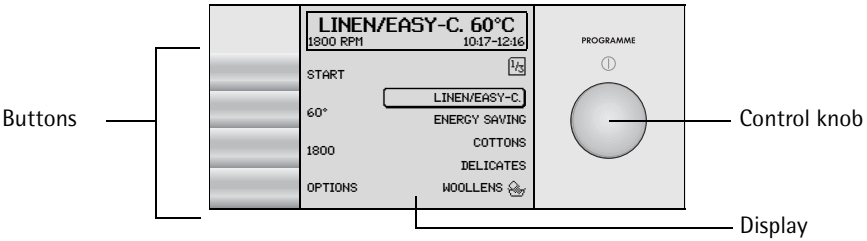
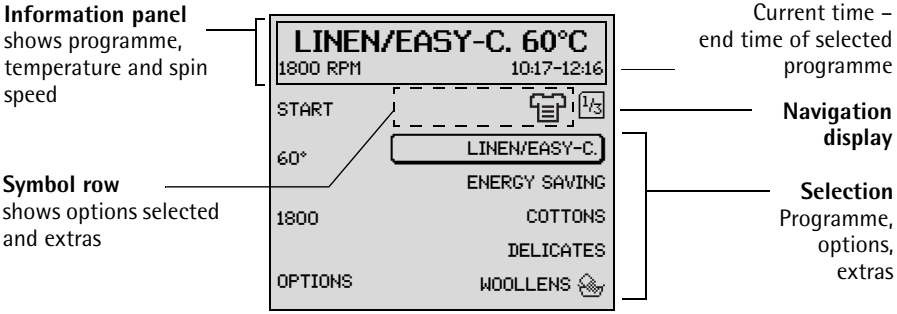
Description of the appliance


Control panel with display
Drawer for detergent and conditioner
Door
Rating plate (behind door)
Three screw feet (height adjustable); rear left: Automatic foot
Drain pump cover

Control panel with display



Indicators in the display



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Main control features

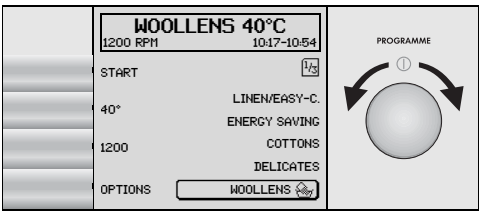
Control knob

Switching the appliance on and off

Press the control knob to switch the appliance on and off.

Highlighting

You can highlight the entries on the right of the display by turning the control knob.



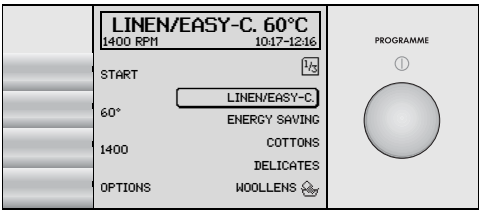
Cancelling settings

If you would like to cancel settings that have been made by mistake, switch the appliance off and on again using the control knob. You are now able to re-set the programme.

Keys

Using the keys you can:

– activate an entry on the left-hand side of the display, e.g. START
– change the temperature and the spin speed
– select OPTIONS and EXTRAS.



You can set one or more options for each programme.
The basic rule: First set the programme, then set the option.

The programmes and functions are divided into different levels and pages. In the navigation display you can see the level and the page you are currently on (e.g. 1/2: level 3, page 1 of 2).

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Programme overview

Programme	max. load (dry washing)	Options						Spin speed		
		TIME SAVING								
		QUICK	VERY QUICK	DELAY START	SENSITIVE	STAIN	PRE WASH	1800/1600/1400	1200/1000/800/600/400	RINSE HOLD
LINEN/EASY-CARES 60, 50, 40, 30, 20	6 kg[1] or 3 kg	•[2]	•[2]	•	•	•[3]	•	•	•	•
ENERGY SAVING[4]	6 kg[1]			•	•	•	•	•	•	•
COTTONS 95	6 kg[1]	•[2]	•[2]	•	•	•	•	•	•	•
DELICATES 40, 30, 20	3 kg		•	•		•[3]	•		•	•
WOOLLENS (Handwash) 40, 30, COLD	2 kg			•					•	•
SILK (Handwash) 30	1 kg			•					•	•
LINGERIE 40	1 kg			•					•	•
40°-60° MIX	6 kg[1]			•	•	•	•	•	•	•
EASY IRON 60, 50, 40, 30, 20	1 kg	•	•	•		•[3]	•		•	•
REFRESH 30	3 kg			•					•	•
FASHION 40	3 kg		•	•		•	•		•	•

1) In the case of excessively large volume washing of a fleecy nature, e.g. terry towelling, flannelette, it may be that the drum is already full before the maximum load is reached.
2) Recommended load for short progammes is 3 kg; full loading is possible however with somewhat reduced cleaning results.
3) STAIN can only be selected with wash temperatures of 40°C and above, as stain treatment products are only effective at higher temperatures.
4) Programme settings for tests in accordance with or support of EN 60 456 and IEC 60 456 are described in the section "Consumption values".

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Use/Features	Care-symbols[1)]
General programme for coloured and easy-care items made of cotton/linen as well as for easy-care mixed fibres and synthetics. The wash programme is adjusted according to the different fabric types and load sizes. If loading only with easy-care washing, do not load more than 3 kg.	
Energy-saving and water-saving programme which washes at 60 °C for lightly to normally soiled whites/coloureds made of cotton/linen.	
Programme for normally to heavily soiled whites made of cotton/linen.	
Gentle programme for delicate fabrics such as bonded fabrics, microfibres, synthetics, net curtains (max. load for net curtains 20 to 25 m^2). With RINSE HOLD also suitable for fabrics with climate membrane, e.g. outdoor clothing.	
Particularly delicate programme for machine washable and hand washable wool or wool mixtures.	
Specially gentle programme for machine and hand-washable silk. Wash very delicate items individually.	
Gentle programme for fine, sensitive fabrics. **IMPORTANT:** Place lingerie containing wires in a washing net or bag.	
Programme for coloureds, which are labelled for different wash temperatures. Items, which according to the care symbols are normally to be washed separately at 40 °C or at 60 °C, can be washed together in this programme. Achieves the washing results of a normal 60° programme.	
Special programme for easy-care fabrics, which afterwards are to be ironed only lightly or not at all.	
Special programme, approx. 20 minutes long, for quickly washing through slightly dirty or new clothes.	
Gentle special programme for fabrics such as viscose, modal, cupro, lyocell, with a more gentle machine action than in the Delicates programme and a more intensive cleaning action than the Handwash programme.	

1) The figures in the care symbols indicate the maximum temperatures.

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Programme	max. load (dry washing)	Options						Spin speed		
		TIME SAVING		DELAY START	SENSITIVE	STAIN	PRE WASH	1800/1600/1400	1200/1000/ 800/600/400	RINSE HOLD
		QUICK	VERY QUICK							
SHORT SPIN	3 kg			•					•	
SPIN	6 kg			•				•	•	
STARCH	6 kg			•				•	•	•
DRAIN				•						

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Use/Features	Care-symbols[1)]
Drain and short spin after a rinse hold, or separate short spin of handwashed delicates, woollens, silk.	
Drain and spin, e.g. after a rinse hold, or separate spin for hand-washed cottons/ linens and easy-cares.	
Separate starching, conditioning, stiffening, treating of damp washing.	
Draining of the water after a rinse hold.	

1) The figures in the care symbols indicate the maximum temperatures.

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Before the first wash

Setting the time

So that the current time and the end of the programme are correctly displayed, please check the display and set the current time, if necessary. (See "Setting extra options: Timer".)

Carrying out a wash programme prior to first use

Before doing your first wash, run a washing cycle without any washing in the machine (programme COTTONS 95°, option TIME SAVING/VERY QUICK, use approx. 1/4 measuring cup of washing powder). This will remove any residues from the drum and water container which have been left as a result of the production process.

Preparing and sorting washing

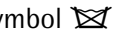
Preparing washing

- Empty pockets. Remove foreign bodies (e. g. coins, paper clips, nails, etc.).
- Do up zips, button up covers to prevent damage to washing.
- Remove the runners from net curtains or cover them with a net or a bag.
- Wash sensitive and small items in a net or a pillow case, e.g. net curtains, tights, socks, handkerchiefs, bras.

Important! Bras and other items containing wires should NOT be washed in this washing machine.

Sorting washing

- By colour: Wash white and coloured washing separately. Washing can run.
- By temperature, type of washing and care symbol.

Important! Do not wash fabrics with care symbol  (= do not wash!) in the washing machine.

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Running a washing cycle

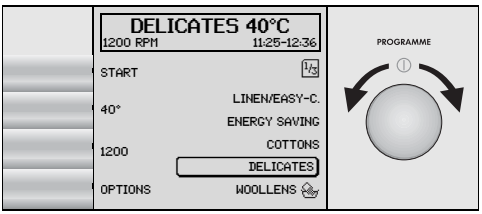
Switching on the appliance

Press the control knob. The appliance is now switched on.

Before switching the appliance on, make sure that the drum is empty. If you do not, the washing will subsequently not be registered properly by the load sensor.

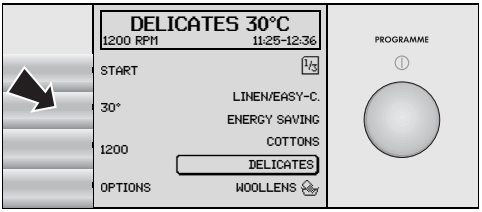
Setting a programme

1. Highlight the desired programme, e.g. DELICATES.



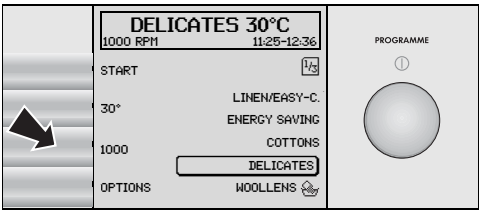
Changing the temperature

2. Press the temperature key repeatedly, until the desired temperature appears, e.g. 30 °C.



Changing the spin speed

3. Press the key for the spin speed repeatedly until the desired spin speed appears e.g. 1000 or the RINSE HOLD.



RINSE HOLD means: the washing is left to soak in the last rinse water and is not spun.

If required, set options.

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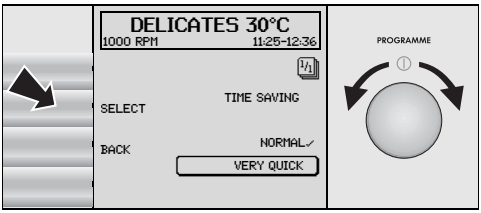
Selecting options

You can select different options on top of the programme that has been selected. Only options that can be combined with the programme that has already been selected will be offered.

TIME SAVING	Shortened wash programme for more lightly soiled washing.
DELAY START	The start of a programme can be delayed in steps of 30 minutes to a max. of 20 hours.
SENSITIVE	Enhanced rinse action through an additional rinse cycle together with improved fabric care (decreased drum movement). This is ideal when frequent washes are necessary, for example in cases of highly sensitive skin. An additional rinse cycle can also be permanently set (see section "Setting extra options: Rinse+").
STAIN	For heavily soiled or stained washing. In-wash stain treatments are washed in at the optimum time as the programme progresses.
PRE WASH	A warm pre-wash cycle prior to the main wash cycle, which follows automatically.

TIME SAVING

1. Press the OPTIONS key.
2. Use the control knob to highlight TIME SAVING.
3. Press the SELECT key.
4. Use the control knob to highlight VERY QUICK.
5. Press the SELECT key. The symbol appears in the display.



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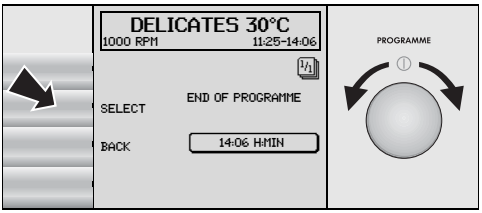
DELAY START

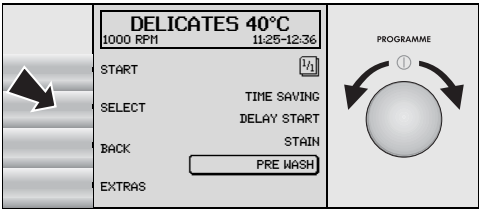
1. Press the OPTIONS key.
2. Use the control knob to highlight DELAY START.
3. Press the SELECT key.
4. Use the control knob to highlight the time at which the programme is to end.
5. Press the SELECT key. The programme end time will change in the information panel.
6. Press the START key.



Cancelling DELAY START:
Press the START key again.
The wash programme will start immediately.

SENSITIVE/STAIN/PRE WASH

1. Press the OPTIONS key.
2. Use the control knob to highlight PRE WASH.
3. Press the SELECT key.
   The '⎵' symbol appears in the display.



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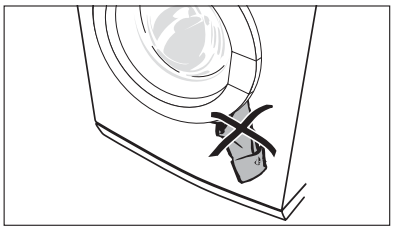
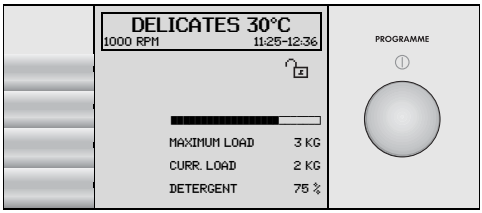
Opening the door/Loading the washing

1. To open the door: carefully pull the handle on the door.
2. Unfold the washing and load it loosely into the machine. Mix large and small items.
   Important: Do not get any washing caught between the door and the rubber seal.
3. Push the door firmly shut.



CURRENT LOAD/DETERGENT display



If settings are not undertaken for several seconds during the programme setting process or when loading with laundry, the following indicators appear on the display when the machine door is open:

– the maximum permissible loading for the programme marked,
– the actual loading. This is also displayed by the bars (loads of less than 0.5 kg are not displayed),
– and washing agent measurement, with reference to the volume of laundry, as recommended by the washing agent manufacturer.

If too much laundry has been loaded into the machine, the following indicator appears in the display OVERLOADING. Please remove the relevant amount of laundry in such cases.

Press any button or turn any knob to undertake more programme settings.

If the laundry is removed again before the programme starts, the CURR. LOAD display may not change back to 0. If this occurs, please turn the machine off and switch it back on again after approx. 3 seconds. Reset the programme and refill machine with laundry.

The CURR. LOAD display goes out if the machine is closed.

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Adding detergent/conditioner

Important: Only use detergents/conditioners that are suitable for use in domestic washing machines.

For USA and Canada only!
Important! Only LOW-SUDSING detergent suitable for a front-loading washing machine can be used in this machine. This machine can heat the water up to 95 degrees celsius, or 200 degrees fahrenheit, and care should be taken to ensure that the correct washing powder is used. If you have any doubt, check with your dealer or the distributor. WARRANTY AND CONSEQUENTIAL DAMAGES ARE VOIDED IF A LOW SUDSING DETERGENT IS NOT USED.

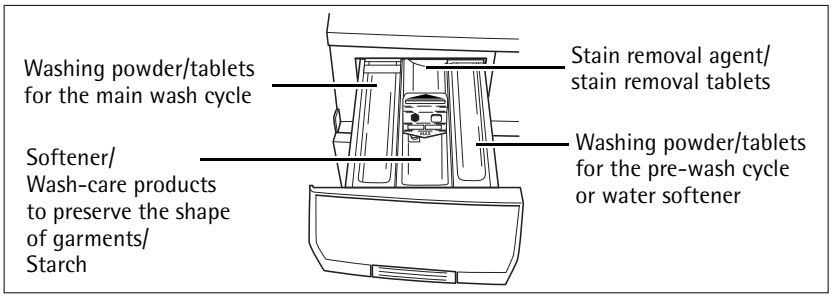
Add detergent/conditioner in accordance with the detergent/conditioner manufacturer's instructions. Observe instructions on the packaging.

The amount of detergent used depends on:
– the washing's degree of soiling,
– the load size
– the hardness of the tap water.

Water softener should be used from water hardness range 2 (=medium). The amount of detergent used can then always be that as for hardness range 1 (=soft). Your local water company will provide you with information about water hardness in your area.

The suggested dosage in the display may therefore just be a guideline.

1. Pull out the detergent drawer as far as it will go.
2. Add the detergent/conditioner.
3. Push the detergent drawer in fully.


Washing powder/tablets for the main wash cycle
Softener/ Wash-care products to preserve the shape of garments/ Starch
Stain removal agent/ stain removal tablets
Washing powder/tablets for the pre-wash cycle or water softener

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Washing powder/tablets for the main wash cycle

If you are using water softener and require the right compartment for detergent for the pre-wash cycle, add the water softener on top of the detergent for the main wash cycle in the left compartment.

Softener, wash-care products to preserve the shape of garments, starch

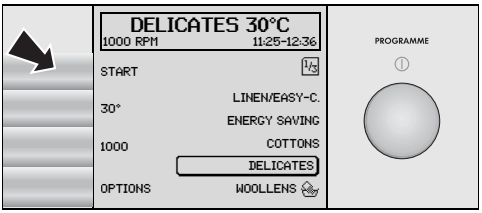
Fill the compartment to no more than the MAX indicator. Add water to thick liquid concentrates in accordance with the manufacturer's instructions before using them. Dissolve powder starches.

If you are using liquid detergent:

Add liquid detergent using the dosage containers provided by the detergent manufacturer and place on top of the washing drum.

Starting a programme

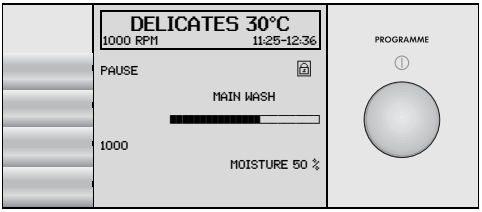
1. Check that the water tap is open.
2. Press the START key. The wash cycle is started.



Programme progress

While the programme is running, the display shows among other things:

– each stage of the programme as it progresses, e.g. MAIN WASH,
– a bar showing the progress of the programme,
– the expected residual moisture in the washing at the end of the programme.



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Interrupting a programme/Adding washing

Interrupting a programme

- The wash programme can be temporarily interrupted at any time by pressing the PAUSE key. It is then re-started by pressing the key again.
- To cancel a programme before it has finished, switch off the appliance (press the control knob).

Adding washing

The padlock symbol in the display indicates whether washing can still be added after the programme has started:

It is not possible to add washing (Door is locked because of high water level or high temperature).

It is possible to add washing.

1. Press the PAUSE key. The symbol appears in the display.
2. Open the door.
3. Add washing, close the door again.
4. Press the START key.

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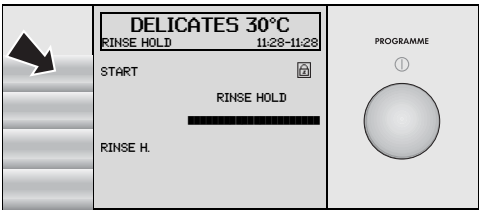
Washing cycle complete/Removing the washing

At the end of the programme PLEASE TAKE OUT THE CLOTHES appears in the display. As soon as the symbol appears, the door can be opened.

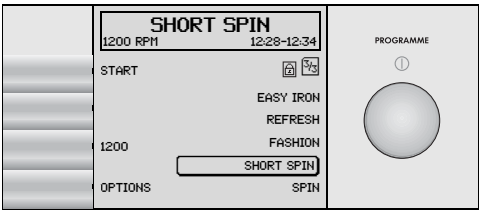
1. Open the door using the handle.
2. Remove the washing.
3. Switch off the appliance.

If Rinse Hold has been selected:

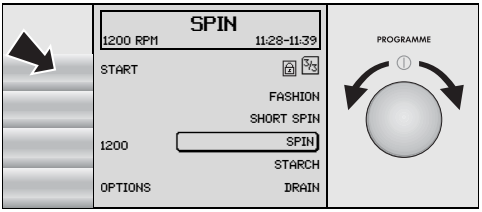
1. Press the START key.



The display automatically changes to the first programme page. Depending upon the programme that has been running either SPIN or SHORT SPIN is highlighted.



If spinning or draining is required:
Use the control knob to highlight either
– SPIN or
– DRAIN.



2. Reduce the spin speed, if necessary.

3. Press the START key.
The washing is spun or the water is drained.

If OVERDOSING is shown in the display at the end of a wash cycle, too much detergent was used in the completed wash programme. Please take note of the dosage instructions provided by the detergent manufacturer and the amount of washing loaded the next time you wash.

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Setting extra options

Independent of any programme you can set different basic settings. These basic settings will permanently remain active until they are deselected again.

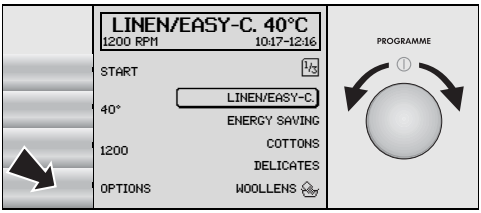
MEMORY 1, 2, 3, 4	Frequently used programme settings can be stored. The stored programme setting can then be selected like a normal programme. There are a total of four memory positions available.
RINSE+	Additional rinse cycle, only effective with the programmes COTTONS, LINEN/EASY-CARES, ENERGY SAVING, DELICATES, 40°-60° MIX, EASY IRON and FASHION.
GENTLE SPIN	The washing does not cling to the side of the drum as much and can be taken out more easily. Only effective with the programmes COTTONS, LINEN/EASY-CARES, ENERGY SAVING, 40°-60° MIX, STARCH and SPIN.
LANGUAGE	To set the language in which the indicators are to appear in the display.
TIMER	To set the current time.
VOLUME	You will hear an acoustic signal when you press the keys. The volume of this signal can be regulated and/or the signal can be deselected. The volume of the signal for error messages cannot be altered.

MEMORY

Saving a programme setting

First set a programme (e.g. LINEN/EASY-CARES, 40 °C, 1200 rpm, with the SENSITIVE option), then save it.

1. Use the control knob to highlight LINEN/EASY-C.
2. Set the temperature and the spin speed.
3. Press the OPTIONS key.



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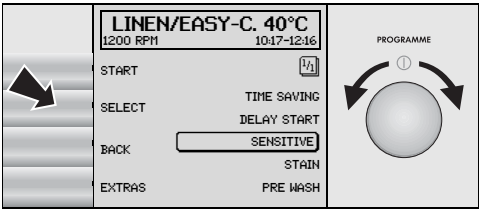
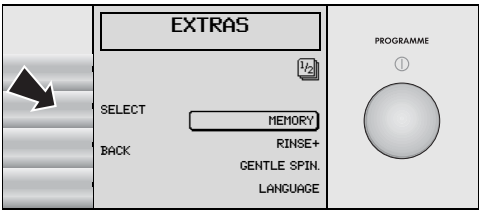
4. Highlight the SENSITIVE option.
5. Press the SELECT key. The symbol will appear in the display.



6. Press the EXTRAS key.

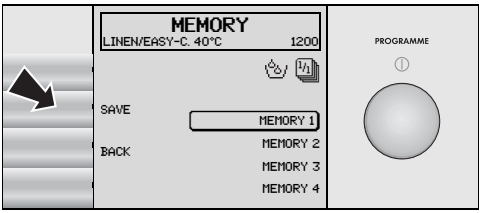
MEMORY is highlighted:

7. Press the SELECT key.



If MEMORY 1 is highlighted:

8. Press the SAVE key. The programme setting is stored as M1: LINEN/EASY-C.
9. Then press the BACK key 3 times.

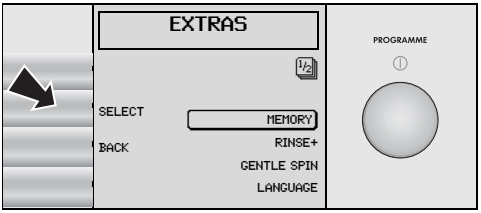


Clearing a stored programme setting

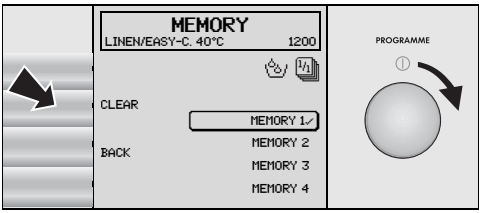
1. Press the OPTIONS key.
2. Press the EXTRAS key.

MEMORY is highlighted:

3. Press the SELECT key.



4. Use the control knob to highlight MEMORY 1.
5. Press the CLEAR key. The stored programme setting has now been cleared.
6. Then press the BACK key 3 times.



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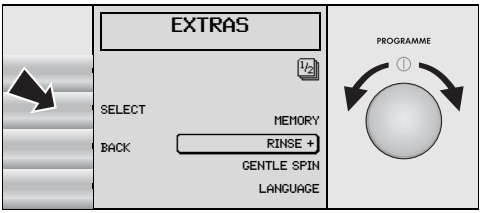
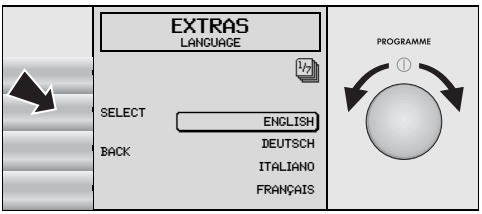
RINSE+, GENTLE SPIN

1. Press the OPTIONS key.
2. Press the EXTRAS key.
3. Use the control knob to highlight the desired Extra, e.g. RINSE+.
4. Press the SELECT key. The symbol appears in the display.
5. Press the BACK key twice.



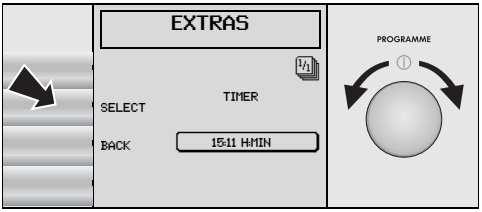
LANGUAGE

1. Press the OPTIONS key.
2. Press the EXTRAS key.
3. Use the control knob to highlight LANGUAGE.
4. Press the SELECT key.
5. Use the control knob to highlight the desired language, e.g. ENGLISH.
6. Use the SELECT key to store the selected language.
7. Press the BACK key 3 times.



TIMER

1. Press the OPTIONS key.
2. Press the EXTRAS key.
3. Use the control knob to highlight TIMER.
4. Press the SELECT key.
5. Use the control knob to set the desired time.
6. Press the SELECT key.
7. Press the BACK key 3 times.



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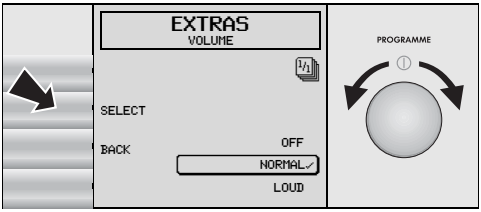
VOLUME

1. Press the OPTIONS key.
2. Press the EXTRAS key.
3. Use the control knob to highlight VOLUME.
4. Press the SELECT key.
5. Use the control knob to highlight OFF, NORMAL or LOUD.
6. Press the SELECT key.
7. Press the BACK key 3 times.

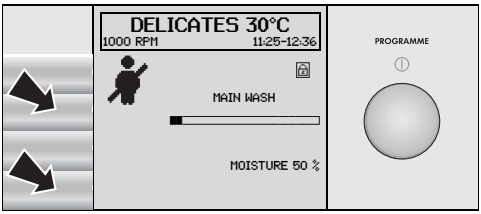


Programme protection

In order to protect the selected settings of a programme that is running from unintentional alterations, the buttons can be locked.

Setting programme protection:

1. Start the programme.
2. Press second and fourth button at the same time for about 3 seconds. In the display the symbol appears. The buttons are locked.



Removing programme protection:
Press second and fourth button again for about 3 seconds.
The buttons are unlocked. The symbol disappears.

The buttons also remain locked after the appliance has been switched off. Before the next wash, remove programme protection again, so that a new programme can be set.
If the appliance is unintentionally switched off while a programme is running, programme protection must first be removed. Then set and start the programme again.

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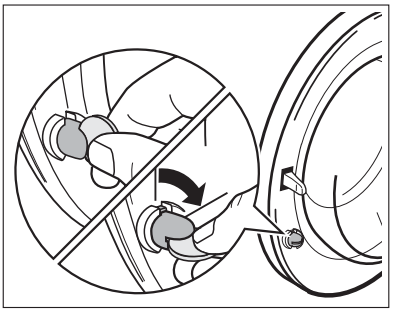
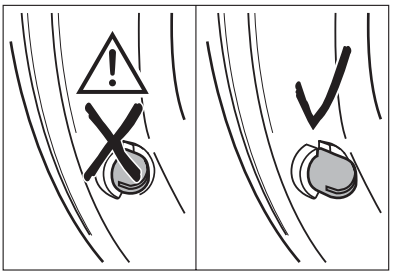
Child safety device

When the child safety device is set, the door can no longer be closed.

Setting the child safety device:
Use a coin to turn the knob (on the inside of the door) in a clockwise direction as far as it will go.



Warning! The knob must not be sunk-in after being set, otherwise the child safety device is not active. The knob must stand out as shown in the illustration.



Releasing the child safety device:
Turn the knob anti-clockwise as far as it will go.

Cleaning and maintenance

Important! Do not use furniture care products or aggressive cleaners to clean the appliance.
Wipe control panel and body with a damp cloth.

Cleaning procedure

If you plan to wash mainly at low temperature, you should run a hot programme from time to time. This will reduce any deposits and clean the appliance from the inside.

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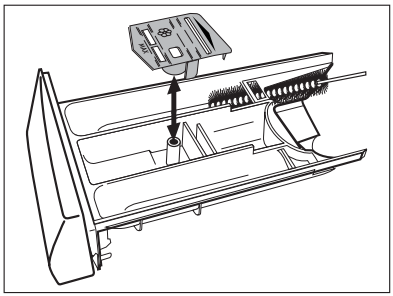
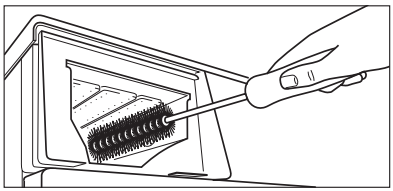
Detergent dispenser drawer

The detergent dispenser drawer should be cleaned regularly.

1. Remove the detergent dispenser drawer by pulling it firmly.
2. Remove the conditioner insert from the middle compartment.
3. Clean all parts with water.
4. Put the conditioner insert in as far as it will go, so that it is firmly in place.



5. Clean all parts of the washing machine, especially the nozzles in the top of the washing-in chamber, with a brush.
6. Insert the detergent dispenser drawer in the guide rails and push it in.



Washing drum

Rust deposits in the drum may occur due to rusting foreign bodies in the washing or tap water containing iron.

Important! Do not clean the drum with acidic descaling agents, scouring agents containing chlorine or iron or steel wool.

1. Remove any rust deposits on the drum with a cleaning agent for stainless steel.
2. Run a washing cycle without any washing to clean off any cleaning agent residues. Programme: COTTONS 95°, with the TIME SAVING/VERY QUICK option, add about 1/4 of a measuring cup of washing powder.

Door and rubber collar

Regularly check whether deposits or foreign bodies are present in the folds of the rubber collar or on the inside of the glass door.
Clean the glass in the door and the rubber collar regularly.

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What to do if...

Remedying small malfunctions yourself

If one of the following fault messages is shown in the display during operation:

- ATTENTION (E41)/PLEASE CLOSE THE DOOR
- ATTENTION ERROR CODE (E11)/PLEASE OPEN THE TAP
- ATTENTION ERROR CODE (E21)/PLEASE CHECK THE WATER DRAINAGE

please have a look at the following table.
After you have rectified the error, press the START key.
If ATTENTION/PLEASE CALL YOUR LOCAL SERVICE FORCE together with an error code (e.g. E..) appears in the display: Switch the appliance off and then on again. Re-set the programme. Press the START key.
If the error code is displayed again, please contact the Service Force and inform them of the error code and the PNC no. (see rating plate).

Problem	Possible cause	Remedy
Washing machine does not work.	Mains plug not plugged in or fuse not working.	Connect the plug to a mains socket. Check the fuse.
	The door is not closed properly.	Close the door properly. There should be an audible click.
	The START key has not been pressed.	Press the START key.
The door cannot be closed.	The child safety device is engaged.	Release the child safety device.
The programme does not begin after the START key has been pressed. ATTENTION (E41)/ PLEASE CLOSE THE DOOR appears in the display.	The door is not closed properly.	Close the door properly; there should be an audible click. Press the START key.

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Problem	Possible cause	Remedy
The drain pump runs constantly, even when the machine is switched off. ATTENTION (EF3)/ PLEASE CALL YOUR LOCAL SERVICE FORCE appears in the display.	The Aqua Control anti-flood system has responded.	Close the water tap, remove the mains plug from the socket and inform your local Service Force Centre.
The washing machine vibrates when operating or is not stable.	The transport lock has not been removed.	Removing the transport lock.
	The screw feet not correctly adjusted.	Adjust the feet as described in the installation and connection instructions.
Washing has not been spun.	Only a few large items of washing in the drum.	Always load the drum as full as possible. Mix large and small items.
Water is leaking out from under the washing machine.	The screw connection on the inlet hose is leaking.	Screw the inlet hose in firmly.
	The drainage hose is leaking.	Replace drain hose.
	The drain pump cover is not closed properly.	Close the cover properly.
	Washing was caught in the door.	Load washing carefully for the next wash.
	Emergency drain hose is leaking.	Close off emergency drain hose properly.
Softener was not washed in. ❀ compartment for conditioners is filled with water.	The conditioner insert is not correctly set into the additive compartment or is blocked.	Clean the detergent dispenser drawer, insert the conditioner insert firmly.
Washing is heavily creased.	There may have been too much washing in the machine.	Observe maximum loads.
The door cannot be opened when the appliance is switched on. The 🔒 symbol appears in the display.	The door is locked for safety reasons.	Wait until the 🔓 symbol appears.

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Problem	Possible cause	Remedy
The display goes out while a wash cycle is running.	Power cut. For safety reasons, the door will remain locked for approx. 4 minutes.	The programme will continue when the power cut is over.
		To remove washing: If water can be seen in the appliance, before opening the door, first perform an emergency drain.
The background illumination of the display has gone out even though the appliance is switched on.	The washing machine is in stand-by mode.	Press any key.
Water is not entering the appliance. ATTENTION ERROR CODE (E11)/PLEASE OPEN THE WATER TAP appears in the display.	Tap turned off.	Turn on the tap.
	The filter in the threaded inlet hose fitting is blocked.	Turn off the tap. Unscrew the hose, take out the filter and clean it.
	Water tap is furred with lime scale or is faulty.	Check the tap and have it repaired, if necessary.
The washing has not been spun thoroughly and water remains visible in the drum. ATTENTION ERROR CODE (E21)/PLEASE CHECK THE WATER DRAINAGE appears in the display.	Drain hose is kinked.	Remove kink.
	Maximum pumping height of 1 m exceeded.	Please contact your Local Service Force.
	The drain pump is blocked.	Clean the drain pump. Remove foreign bodies from the pump housing.
	For siphon connections: The siphon is blocked.	Clean the siphon.

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If the wash results are not satisfactory

Washing is grey and scale is being deposited in the drum

- Too little detergent is being used.
- The right detergent was not used.
- Special soiling was not pre-treated.
- Programme or temperature was not correctly set.

There are grey stains on the washing.

- Washing soiled with ointment, grease or oil was washed with too little detergent.
- It was washed at too low a temperature.
- A common cause is that fabric conditioner – especially a concentrate – has got onto the washing. Such stains should be washed out as quickly as possible and make sure that you are careful when using fabric conditioner.

After the last rinse foam can still be seen.

- Modern detergents may create foam even in the last rinse cycle. The washing is however sufficiently rinsed.

There are white residues on the washing.

- This is due to the insoluble ingredients in modern detergents. They are not caused by insufficient rinsing.
  Shake or brush the washing. If possible turn the washing inside out before washing. Check your choice of detergent. Especially with dark colours it is advisable to use liquid detergents.

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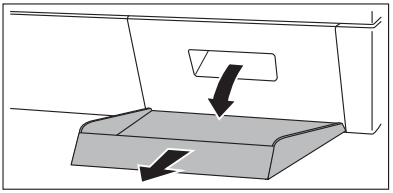
Carrying out an emergency drain

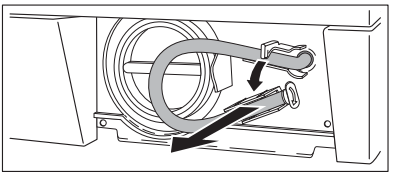
Warning! Before emergency draining, switch off the washing machine and remove the mains plug from the socket.

Warning! The water that comes out of the emergency drain hose may be hot. There is a risk of scalding. Let the water cool before performing an emergency drain.

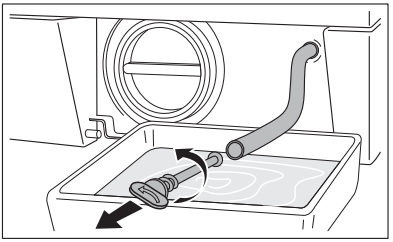
1. Open the plinth flap and remove it.



2. Take out the emergency drain hose.



3. Place a shallow container underneath it. Then loosen the drain plug by turning it in an anti-clockwise direction and pull it out.
4. The water runs out. If it is necessary to empty the container more than once, seal up the emergency drain hose with the drain plug while you are doing so.



When the water has all drained away:

5. Push the drain plug firmly into the emergency drain hose and screw it tight in a clockwise direction.
6. Place the emergency drain hose back in the support.
7. Insert the plinth flap and close it.

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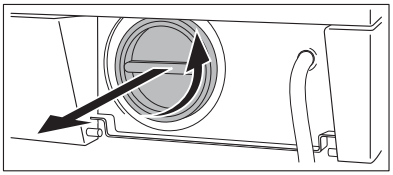
Drain pump

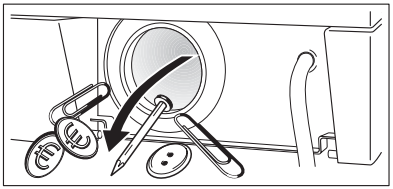
The drain pump is maintenance-free. It is only necessary to open the pump cover if there is a malfunction and water is no longer being pumped out, e. g. if the pump wheel is blocked.
Please make sure before loading the washing that there are no foreign bodies in the pockets or caught between the washing. Paperclips, nails, etc. that may have got into the washing machine with the washing remain in the pump housing (foreign body trap that protects the pump wheel).

⚠ **Warning!** Before opening the pump cover, switch off the washing machine and remove the mains plug from the socket.

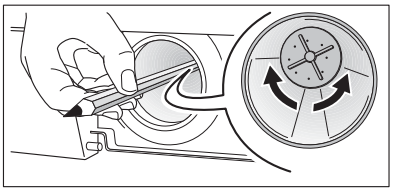
1. First carry out an emergency drain.
2. Place a cloth on the floor in front of the drain pump cover. Residual water runs out.
3. Unscrew the pump cover in an anti-clockwise direction and remove it.



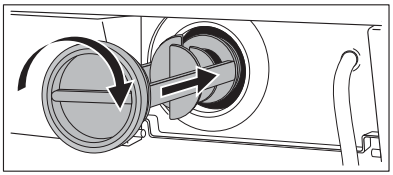
4. Remove foreign bodies and fluff from the pump housing and from the pump wheel.



5. Check whether the pump wheel right at the back of the pump housing can turn. (It is normal for the pumping wheel to turn jerkily.) If the pumping wheel cannot be turned, please contact the Customer Care Department.



6. Insert the pump cover. Insert the guides at the sides of the cover into the guide slots and tighten the cover by turning in a clockwise direction.



7. Close off the emergency drain hose and place it in the support.
8. Close plinth flap.

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Disposal

Packaging material
The packaging materials are environmentally friendly and can be recycled. The plastic components are identified by markings, e.g. >PE<, >PS<, etc. Please dispose of the packaging materials in the appropriate container at the community waste disposal facilities.

Old appliance

The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Warning! When an appliance is finished with, remove the plug from the mains socket. Cut off the cable and plug and dispose of them. Destroy the door lock. This prevents children from trapping themselves inside and endangering their lives.

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Technical data

CE This appliance conforms with the following EU Directives:
– 73/23/EEC dated 19.02.1973 Low Voltage Directive
– 89/336/EEC dated 03.05.1989 EMC Directive inclusive of Amending Directive 92/31/EEC
– 93/68/EEC dated 22.07.1993 CE Marking Directive

Height x Width x Depth	850 x 598 x 603 mm
Depth when door is open	980 mm
Height adjustment	approx. +10/-5 mm
Load (depending on programme)	Max. 6 kg
Area of use	Domestic
Drum spin speed	see programme overview
Water pressure	0.5-10 bar (=5–100 N/cm^2=0.05–1.0 MPa)

Consumption values

The consumption values for selected programmes provided in the following table were determined under standard conditions. They may vary when operating in domestic conditions.

Wash programme/ Temperature	Type of material	Load in kg[1)]	Water in litres	Energy in kWh
ENERGY SAVING[2)]	Cotton	6	37	1,02
COTTONS 95	Cotton	6	52	2,05
LINEN/EASY-CARES 40 STAIN[2)]	Cotton	6	48	0,66
LINEN/EASY-CARES 40	Synthetics	3	48	0,52
DELICATES 30	Synthetics	3	54	0,40
WOOLLENS 30	Wool	2	46	0,32

1) The load is determined in accordance with the EN 60456 standard load.
2) **Note**: Programme setting for tests in accordance with or supporting EN 60 456 and IEC 60 456.
Consumption values will vary from the values quoted depending on water pressure, water hardness, water temperature at filling, room temperature, type and quantity of washing, detergent used, variations in mains voltage and any options selected.

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⚠ Safety information for the installation

- This washing machine **cannot be built-in**.
- Before using for the first time, check the appliance for damage sustained while it was being transported. Do not under any circumstances connect an appliance that is damaged. In the case of damage, please contact your supplier.
- Before using for the first time, all parts of the transport lock must be removed. Otherwise when spinning damage may be caused to the appliance or to neighbouring units or furniture.
- Before using the appliance for the first time, splash protection must be completed. (See "Removing the transit packaging".)
- Always plug the mains plug into a correctly installed shockproof socket.
- Prior to using the appliance for the first time, ensure that the rated voltage and type of supply on the rating plate match that of the supply where the appliance is to be installed. The fuse rating is also to be found on the rating plate.
- If work on the plumbing is required for the proper connection of the washing machine to the water supply, this must be undertaken by a competent person.
- If work on the electricity supply system is required for the proper connection of the washing machine to the electricity supply, this must be undertaken by a registered electrician.
- Should the appliance power supply cable need to be replaced, this must be carried out by our Service Force Centre.
- The power supply cable must be easily accessible after installing the appliance.
- Connect the machine to an earthed socket.

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Installing the appliance

Transporting the appliance

Warning! The washing machine is very heavy. Risk of injury. Be careful when lifting.

- Do not lay the appliance on its front nor on its right side (as seen from the front). Electrical components may get wet.
- Never transport the appliance without its transport lock. Only remove the transport lock when the appliance is in its place of installation. Transporting the appliance without its transport lock can lead to damage to the appliance.
- Never lift the appliance by the door when it is open nor by the plinth.

When moving using a sack trolley:

- Only use the sack trolley on the side of the appliance. The sack trolley's base plate must not be longer than 24 cm, otherwise parts of the anti-flood system may be damaged.

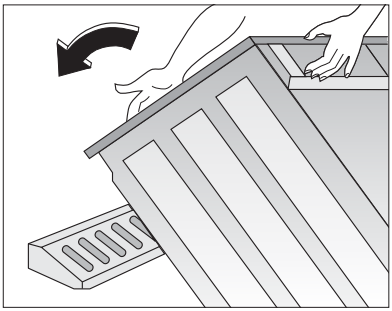
Unpacking

The transport safeguard must be removed before putting the appliance into operation.

Important!

You are advised to keep all the packaging for re-use in case the machine is to be transported again.

1. After removing all the packaging, with assistance carefully lay machine on it's back to remove the polystyrene base from the bottom.



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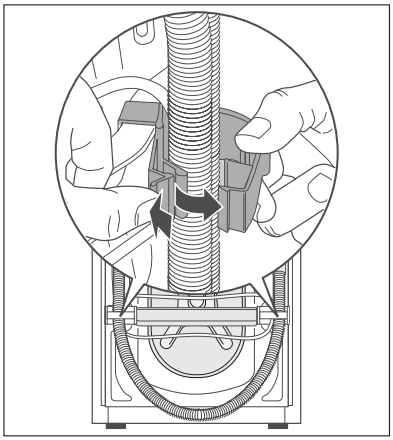
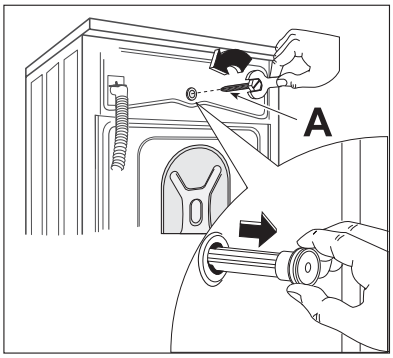
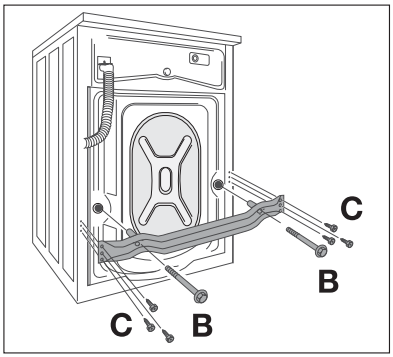
2. Remove the power supply cable and the draining hose from the hose holders on the rear of the appliance.



3. With a suitable spanner unscrew and remove the central rear bolt **A**. Slide out the relevant plastic spacer.



4. Unscrew and remove the two large rear bolts **B** and the six smaller bolts **C**.



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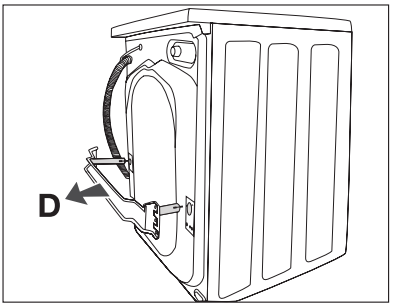
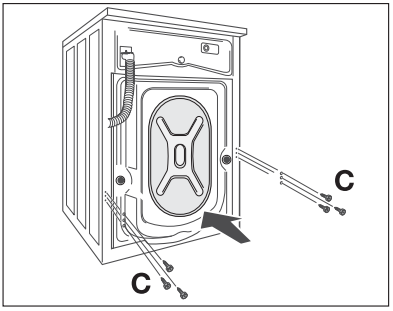
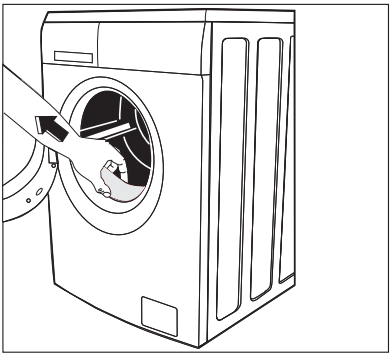
5. Remove the bracket **D.**



6. Refit the six smaller bolts **C**.

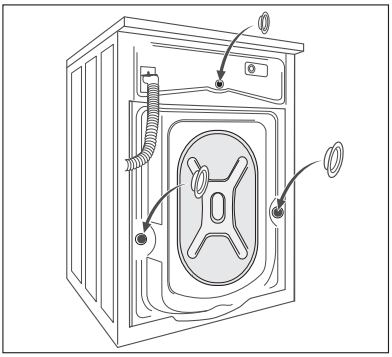


7. Open the porthole and remove the polystyrene block fitted with the adhesive tape on the door seal.



8. Fill the smaller upper hole and the two large ones with the corresponding plastic plug caps supplied in the bag containing the instruction booklet.

Important!
All the different plug caps are supplied with the appliance in the plastic bag containing the instruction booklet.



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Connect the water inlet hose as described under the paragraph “Water inlet”.

Where to install

Important! The appliance must not be used in a room where there is a danger of frost. Frost damage or impaired operation! Frost damage is not covered by the warranty.

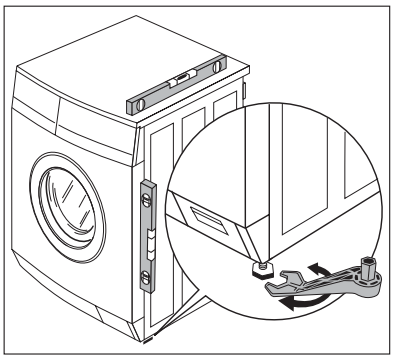
- The surface on which the appliance is to be installed must be firm and level. Do not install the appliance on carpets or on soft floor coverings.
- The surface on which the appliance is to be installed must be clean and dry and free from coverings that move, so that the appliance does not slide.
- If the location in which the appliance is to be installed is fitted with small-format tiles, put a rubber mat (available in the shops) under the appliance.

Making the appliance level

Automatic foot: The rear foot on the left-hand side of your washing machine is built as a shock absorbing foot, which is why the appliance gives in the back left-hand corner if put under load. The automatic foot guarantees that the appliance does not move even at high spin speeds. Basically the automatic foot does not need to be set.

The four feet of the appliance are pre-adjusted.
Large degrees of unevenness can be compensated for by individually adjusting the height adjustable screw feet.
Use the special spanner supplied to do this.

Important! Do not use pieces of wood, cardboard or such like to level out unevenness in the floor, but adjust the height adjustable screw feet instead.



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Electrical connection

Details about the voltage, type of supply and the fuses required are to be found on the rating plate. The rating plate is next to the doorway.

Connecting to the water supply

Permitted water pressure

The water pressure must be at least 0.5 bar (= 5 N/cm^2 = 0.05 MPa) and may be a maximum of 10 bar (= 100 N/cm^2 = 1 MPa).

– If more than 10 bar: Connect a pressure reduction valve.
– If less than 0.5 bar: Disconnect the appliance end of the inlet hose from the solenoid inlet valve and remove the flow meter. (In addition remove the filter using pointed pliers and take out the rubber gasket behind it.) Re-insert the filter.

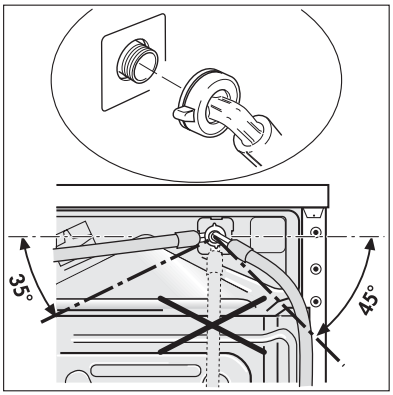
Water inlet

Attention!

- An inlet hose is supplied and can be found inside the machine drum.
- **Do not use already employed hoses for water connection.**
- **This appliance must be connected to a cold water supply.**

1. Open the porthole and extract the inlet hose.
2. Connect the hose with the angled connection to the machine.

   Important!
   Do not place the inlet hose downwards. Angle the hose to the left or right depending on the position of your water tap.
3. Set the hose correctly by loosening the ring nut. After positioning the inlet hose, be sure to tighten the ring nut again to prevent leaks.



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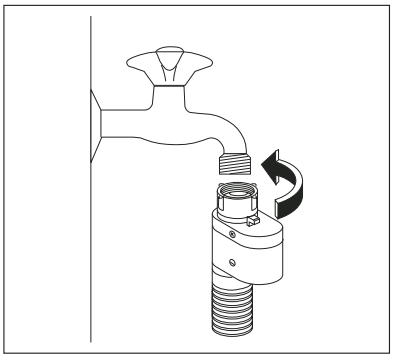
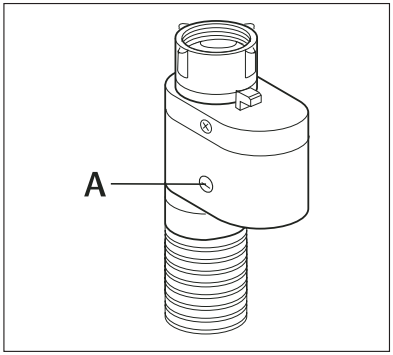
4. Connect the hose to a tap with a 3/4" thread.
Always use the hose supplied with the appliance.



Installation should comply with local water authority and building regulations' requirements.
A minimum water pressure of 0.05 MPa (0.5 bar) is required for safe operation of the appliance.
If you cannot make the cold water connection direct from the rising mains, you may be able to operate the appliance from your cold water storage system.
There should be a minimum distance of 5.02m (16.5 ft) between the appliance's inlet and the bottom of the water storage tank.

Aqua Control

The inlet hose is provided with a water stop device, which protects against damage caused by water leaks in the hose which could develop due to natural ageing of the hose. This fault is shown by a red sector in the window „**A**". Should this occur, turn the water tap off and refer to your Service Centre to replace the hose.



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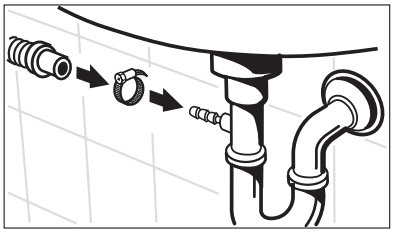
Water drainage

The maximum permitted difference between the height of the surface on which the appliance is installed and the water outlet is 1 metre.

Only original hoses may be used to extend hoses. (A maximum of 3 m laid on the floor and then 80 cm vertically). The Customer Care Department stocks outlet hoses of different lengths.

Draining water into a sink outlet

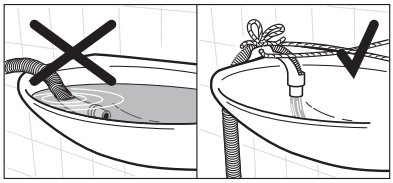
Secure the outlet/sink outlet joint with a hose band clip (available from your dealer).

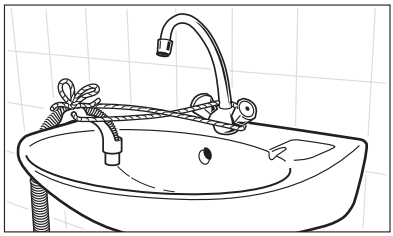


Draining water into a wash basin/bath

Important!

- Small basins are not suitable. Water may overflow.
- The end of the drain hose must not be in the water that has been pumped out. Otherwise water could be sucked back into the appliance.
- When draining into a wash basin or a bath, secure the drain hose with the supplied elbow to stop it slipping. Otherwise the water running out can force the hose out of the basin.
- When pumping the water out, check that the water is running away fast enough.





Pumping heights over 1 m

The washing machine's drain pump is able to pump water to a height of 1 meter, calculated from the surface on which the appliance is installed.

Warning! If pumping height is over 1 metre, malfunctions and damage to the appliance may arise.

For pumping heights over 1 metre a conversion kit can be obtained. Please contact the Customer Care Department.

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Guarantee/Customer Service

Belgium

DECLARATION OF GUARANTEE TERMS.

Our appliances are produced with the greatest of care. However, a defect may still occur. Our consumer services department will repair this upon request, either during or after the guarantee period. The service life of the appliance will not, however, be reduced as a result.

This declaration of guarantee terms is based on European Union Directive 99/44/EC and the provisions of the Civil Code. The statutory rights that the consumer has under this legislation are not affected by this declaration of guarantee terms.

This declaration does not affect the vendor's statutory warranty to the end user. The appliance is guaranteed within the context of and in adherence with the following terms:

1. In accordance with provisions laid down in paragraphs 2 to 15, we will remedy free of charge any defect that occurs within 24 months from the date the appliance is delivered to the first end user.
These guarantee terms do not apply in the event of use for professional or equivalent purposes.

2. Performing the guarantee means that the appliance is returned to the condition it was in before the defect occurred. Defective parts are replaced or repaired. Parts replaced free of charge become our property.

3. So as to avoid more severe damage, the defect must be brought to our attention immediately.

4. Applying the guarantee is subject to the consumer providing proof of purchase showing the purchase and/or delivery date.

5. The guarantee will not apply if damage caused to delicate parts, such as glass (vitreous ceramic), synthetic materials and rubber, is the result of inappropriate use.

6. The guarantee cannot be called on for minor faults that do not affect the value or the overall reliability of the appliance.

7. The statutory warranty does not apply when defects are caused by:
- a chemical or electrochemical reaction caused by water,
- abnormal environmental conditions in general,
- unsuitable operating conditions,
- contact with harsh substances.

8. The guarantee does not apply to defects due to transport which have occurred outside of our responsibility. Nor will the guarantee cover those caused by inadequate installation or assembly, lack of maintenance or failure to respect the assembly instructions or directions for use.

9. Defects that result from repairs or measures carried out by people who are not qualified or expert or defects that result from the addition of non-original accessories or spare parts are not covered by the guarantee.

10. Appliances that are easy to transport may be delivered or sent to the consumer services department. Home repairs are only anticipated for bulky appliances or built-in appliances.

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11. If the appliances are built-in, built-under, fixed or suspended in such a way that removing and replacing them in the place where they are fitted takes more than half an hour, the costs that result therefrom will be charged for. Connected damage caused by these removal and replacement operations will be the responsibility of the user.

12. If, during the guarantee period, repairing the same defect repeatedly is not conclusive, or if the repair costs are considered disproportionate, in agreement with the consumer, the defective appliance may be replaced with another appliance of the same value.
In this event, we reserve the right to ask for a financial contribution calculated according to the length of time it has been used.

13. A repair under guarantee does not mean that the normal guarantee period will be extended nor that a new guarantee period begins.

14. We give a twelve month guarantee for repairs, limited to the same defect.

15. Except in the event where liability is legally imposed, this declaration of guarantee terms excludes any compensation for damage outside the appliance for which the consumer wishes to assert his rights. In the event of legally admitted liability, compensation will not exceed the purchase price paid for the appliance.

These guarantee terms are only valid for appliances purchased and used in Belgium. For exported appliances, the user must first make sure that they satisfy the technical conditions (e.g.: voltage, frequency, installation instructions, type of gas, etc.) for the country concerned and that they can withstand the local climatic and environmental conditions. For appliances purchased abroad, the user must first ensure that they meet the qualifications required in Belgium. Non-essential or requested adjustments are not covered by the guarantee and are not possible in all cases.

Our consumer services department is always at your disposal, even after the guarantee period has expired.

Address for our consumer services department:

Belgium

		Tel.:	Fax.:
Electrolux Home Products Belgium ELECTROLUX SERVICE Bergensesteenweg 719 1502 Lembeek	Consumer services	02/363.04.44	02/363.04.00 02/363.04.60

E-mail: consumer.services@electrolux.be

Luxembourg

		Tel.:	Fax.:
Grand-Duché de Luxembourg ELECTROLUX HOME PRODUCTS Rue de Bitbourg. 7 L-1273 Luxembourg-Hamm	Consumer services	00 352 42 431-1	00 352 42 431-360

E-mail: consumer-service.luxembourg@electrolux.lu

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European Guarantee

This appliance is guaranteed by Electrolux in each of the countries listed at the back of this user manual, for the period specified in the appliance guarantee or otherwise by law. If you move from one of these countries to another of the countries listed below the appliance guarantee will move with you subject to the following qualifications:

- The appliance guarantee starts from the date you first purchased the appliance which will be evidenced by production of a valid purchase document issued by the seller of the appliance.
- The appliance guarantee is for the same period and to the same extent for labour and parts as exists in your new country of residence for this particular model or range of appliances.
- The appliance guarantee is personal to the original purchaser of the appliance and cannot be transferred to another user.
- The appliance is installed and used in accordance with instructions issued by Electrolux and is only used within the home, i.e. is not used for commercial purposes.
- The appliance is installed in accordance with all relevant regulations in force within your new country of residence.

The provisions of this European Guarantee do not affect any of the rights granted to you by law.

www.electrolux.com

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Česká republika	+420 2 61 12 61 12	Budějovická 3, Praha 4, 140 21
Danmark	+45 70 11 74 00	Sjællandsgade 2, 7000 Fredericia
Deutschland	+49 180 32 26 622	Muggenhofer Str. 135, 90429 Nürnberg
Eesti	+37 2 66 50 030	Mustamäe tee 24, 10621 Tallinn
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Hrvatska	+385 1 63 23 338	Slavonska avenija 3, 10000 Zagreb
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Italia	+39 (0) 434 558500	C.so Lino Zanussi, 26 - 33080 Porcia (PN)
Latvija	+37 17 84 59 34	Kr. Barona iela 130/2, LV-1012, Riga
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Polska	+48 22 43 47 300	ul. Kolejowa 5/7, Warszawa
Portugal	+35 12 14 40 39 39	Quinta da Fonte - Edificio Gonçalves Zarco - Q 35 2774 - 518 Paço de Arcos
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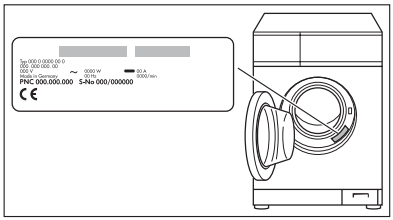
Service

In the event of technical faults, please first check whether you can remedy the problem yourself with the help of the operating instructions (section “What to do if...”).

If you were not able to remedy the problem yourself, please contact the Customer Care Department or one of our service partners.

In order to be able to assist you quickly, we require the following information:



– Model description
– Product number (PNC)
– Serial number (S No.)
  (for numbers see rating plate)
– Type of fault
– Any error messages displayed by the appliance

So that you have the necessary reference numbers from your appliance at hand, we recommend that you write them in here:

Model description: .....

PNC: .....

S No: .....

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